State of Connecticut Regulation of Public Utilities Regulatory Authority Concerning Amendments to the Protection of Whistle-Blowers

Section 1. Section 16-8a-1 of the Regulations of Connecticut State Agencies is amended to read as follows:

Sec. 16-8a-1. Definitions

For the purposes of Section 16-8a-1 through 16-8a-6 of the regulations:

- (a) "Company" means a public service company as defined in Section 16-1 of the General Statutes of Connecticut;
- (b) "Holding Company" means any holding company as defined in Section 16-47 of the General Statutes of Connecticut;
- (c) "Licensee" means any federal Nuclear Regulatory Commission licensee operating a nuclear power generating facility in the State of Connecticut;
- (d) "Person" means one or more [idnividuals] <u>individuals</u>, firms, corporations, joint ventures, partnerships, associations, cooperative associations, business trusts, legal representatives, or any organized groups of persons; and shall include any trustees, receivers, assignees or personal representatives thereof;
- (e) "Employer" means any company, holding company, or licensee, or any contractor or subcontractor directly or indirectly providing goods or services to a company, holding company, or licensee;
 - (f) "Employee" means any person engaged in service to an employer;
- (g) ["Department" means the Department of Public Utility Control] "Authority" means the Public Utilities Regulatory Authority;
 - (h) "Facility" means a nuclear power generating facility in the State of Connecticut;
- (i) "Complaint" means the transmission of facts and information to the [Department] <u>Authority</u> by an employee having knowledge of any matter involving substantial misfeasance, malfeasance or nonfeasance, or of the discharge, discipline or other penalizing of, or threat of retaliatory action against a person reporting the misfeasance, malfeasance or nonfeasance, in the management of a company or facility;
- (j) "Complainant" means an employee who transmits a complaint to the [Department] <u>Authority;</u> [and]
- (k) "Equivalent position" means a position that provides the same level of pay and benefits, and the same or similar potential for career advancement for the employee as the employee's former position. Whenever possible and practical the equivalent position shall be in the same department, unit and location as the former position[.]; and
- (*l*) "Back pay" means payment of lost wages, benefits or bonuses from a date between the date the complaint was filed and the date the adverse employment action occurred that the Authority deems appropriate based on the relevant facts in each case.

Section 2. Section 16-8a-2 of the Regulations of Connecticut State Agencies is amended to read as follows:

Sec. 16-8a-2. Investigations by the [department] <u>Authority</u>; limitations period for complaints; issuance of decisions by the [department] <u>Authority</u>

- (a) Any employee having knowledge of any matter involving substantial misfeasance, malfeasance or nonfeasance, or of the discharge, discipline or other penalizing of, or threat of retaliatory action against a person reporting the misfeasance, malfeasance or nonfeasance, in the management of a company or facility may transmit all facts and information in the possession of the employee concerning such matter to the [Department] <u>Authority</u> in a form prescribed by the [Department] <u>Authority</u>.
- (b) The [Department] <u>Authority</u> shall investigate any complaint in accordance with the provisions of Section 16-8 of the General Statutes of Connecticut.
- (c) Any complaint shall be made to the [Department] <u>Authority</u> within two years of the date when any matter occurred, or was discovered, or reasonably should have been discovered, concerning the subject of the complaint.
- (d) The [Department] <u>Authority</u> shall notify the employer by certified mail not more than five (5) business days after receiving a written complaint complying with the requirements of Section 16-8a-3(e) of the Regulations of Connecticut State Agencies. The employer may file a response and both the complainant and employer may submit within [twenty (20)] <u>forty-five</u> business days from <u>the</u> date of <u>the</u> notice rebuttal statements or supporting evidence in the form of affidavits from witnesses and relevant documents, and may meet informally with the [Department] <u>Authority</u> to respond verbally. The [Department] <u>Authority</u> may consider any such responses received after [twenty (20)] <u>forty-five</u> business days only upon a showing of good cause and at the discretion of the [Department] <u>Authority</u>.
- (e) The [Department] <u>Authority</u> shall make a preliminary finding within [thirty (30)] <u>ninety</u> business days of receipt of a written complaint based on such evidence submitted without a public hearing.
- (f) The [Department] <u>Authority</u> shall initiate a full investigatory proceeding not later than thirty (30) days after making a preliminary finding.

Section 3. Section 16-8a-3 of the Regulations of Connecticut State Agencies is amended to read as follows:

Sec. 16-8a-3. Posting of regulation by employer; confidentiality; procedure for filing a complaint

(a) No later than thirty [(30)] days after the effective date of this regulation, each employer shall post a copy of this regulation in a conspicuous location in the workplace where any employee can easily read it. The posted regulation shall contain the following heading, in type not less than twenty [(20)] point boldface:

NOTICE TO EMPLOYEES

[Department of Public Utility Control] Public Utilities Regulatory Authority.

(b) The [Department] <u>Authority</u> will not treat as a complaint any information provided to the [Department] <u>Authority</u> on an anonymous basis; but the [Department] <u>Authority</u> shall not disclose the identity of any complainant without the consent of the complainant, unless the [Department] <u>Authority</u> determines that such disclosure is unavoidable during the course of the investigation of a complaint. The contents of any complaint, and [Department] <u>Authority</u> records related to any

complaint, shall be exempt from disclosure under the Connecticut Freedom of Information Act, as provided in Chapter 14 of the General Statutes of Connecticut.

- (c) Any complaint may be transmitted to the [Department] <u>Authority</u> by facsimile machine or other form of electronic media, or in writing. The [Department] <u>Authority</u> may request written verification of any complaint not transmitted in writing. Each written complaint shall be typewritten or printed clearly. The envelope containing the complaint shall be clearly marked on the front side with the inscription "CONFIDENTIAL," and the first page of the complaint shall be clearly marked with the inscription "CONFIDENTIAL" at the top. An original of any document submitted in support of a complaint shall be filed, except that a good quality photographic reproduction may be submitted if an original copy is not available. In addition, each complaint shall conform to any other filing requirement that may be established from time to time by the Executive Secretary of the [Department] <u>Authority</u>.
- (d) Prior to filing a formal written complaint a prospective complainant should contact the [Department] <u>Authority</u> by telephone by calling the [Department] <u>Authority</u> toll free at 1-800-382-4586, or by calling the [Department] <u>Authority</u> at 860-827-2622. Each written complaint filed pursuant to Connecticut General Statutes Section 16-8a(c) shall be addressed to the Executive Secretary of the [Department] <u>Authority</u>, 10 Franklin Square, New Britain, CT 06051. The [Department] <u>Authority</u> will discuss and review the complaint and advise the complainant as to the complaint filing process.
- (e) A complaint may be delivered to the [Department] <u>Authority</u> by United States mail, private delivery service, or in person at the office of the executive secretary. Each written complaint filed pursuant to Connecticut General Statutes Section 16-8a(c) shall contain a clear and concise statement of the matter complained of, and of the relief requested, including the material facts relied on by the complainant. Any relevant and material exhibits, illustrations, written testimony, or any other evidence may be annexed to a complaint. Each complaint shall include: the name, address and phone number of the employer and any parties against whom the complaint is made; facts and incidents occurring no more than two years prior to the date of filing presented in a concise chronological manner; names of witnesses to alleged incidents; and the name and address of the agent for service of process.
- (f) Each complainant shall provide the complainant's mailing address or street address if the mailing address is a Post Office box and a telephone number at which the [Department] <u>Authority</u> may contact the complainant. The complainant shall sign each written complaint filed pursuant to Connecticut General Statutes Section 16-8a(c).
- (g) Not more than [30] <u>ninety</u> business days after the receipt of a written complaint filed pursuant to Connecticut General Statutes Section 16-8a(c), in the form prescribed by the [department] <u>Authority</u> shall make a preliminary finding. If the [department] <u>Authority</u> finds that an employee: (1) reported substantial misfeasance, malfeasance or nonfeasance in the management of the company, holding company or licensee; (2) the employee was subsequently discharged, suspended, demoted or otherwise penalized by having his status of employment changed by his employer; and (3) the employee's report was not knowingly false, the [department] <u>Authority</u> shall issue an order requiring the employer to immediately return the employee to the employee's previous position of employment or an equivalent position. <u>The Authority may also order back pay or award attorneys' fees.</u>

Section 4. Section 16-8a-4 of the Regulations of Connecticut State Agencies is amended to read as follows:

Sec. 16-8a-4. No retaliation by employer

- (a) No employer or person may take or threaten to take any retaliatory action against any employee for the disclosure of information pursuant to the provisions of Sections 16-8a [of the General Statutes of Connecticut, as amended by Public Act No. 91-247,] and [Section] 31-51m of the General Statutes of Connecticut.
- (b) Any employee found to have knowingly made a false report shall be subject to disciplinary action by his employer, up to and including dismissal.

Section 5. Section 16-8a-5 of the Regulations of Connecticut State Agencies is amended to read as follows:

Sec. 16-8a-5. Costs or expenses of a company related to [department] <u>Authority</u> proceedings pursuant to section 16-8a of the General Statutes of Connecticut

No costs or expenses associated with any action brought under the provisions of Sections 16-8a [of the General Statutes of Connecticut,] or [Section] 31-51m of the General Statutes of Connecticut, may be included in the rates or charges of any company until such time as the [Department] <u>Authority</u> or the Connecticut Department of Labor, in a final decision, finds in favor of the company; or if such action is appealed, until such time as the court finds, in a final decision, in favor of the company.

Section 6. Section 16-8a-6 of the Regulations of Connecticut State Agencies is amended to read as follows:

Sec. 16-8a-6. Enforcement

The [Department] <u>Authority</u> may issue orders, including cease and desist orders, under Section 16-9 of the General Statutes of Connecticut, and the [Department] <u>Authority</u> may impose civil penalties under Section 16-41 of the General Statutes of Connecticut, <u>and the Authority may order back pay as defined in Section 16-8a-1 of the Regulations of Connecticut State Agencies</u> to enforce the provisions of Section 16-8a of the General Statutes of Connecticut[, as amended by Public Act No. 91-247].

Statement of Purpose

The purpose of the proposed amendments to the existing regulations is to comply with Section 3 of Public Act 13-119, which changed some of the action time periods and included additional remedies for protected employees. The proposed amendments will reflect the statutory changes and incorporate technical changes reflecting the Public Utilities Regulatory Authority's recent name change.